

» GENERAL INFORMATION

All In-House golf ball prices include a 1 colour, single pole imprint

- Each additional colour add **\$1.25 (G)** per dozen
Each additional colour add **\$1.56 (G)** per colour per 15-ball pack
- Second pole printing **\$2.50 (G)** per dozen, **\$3.13 (G)** per 15-ball pack

SET-UP FEES

- First pole, one time set-up: **\$62.50 (G)** per colour
- Second pole, one time set-up: **\$31.25 (G)** per colour
- **FREE** Set-up at 48 + dozen

REPEAT ORDERS

- All artwork and plates are retained for 24 months. Exact Logo repeat will not be charged set-up fees
- Any changes to sizing or typesetting is not an Exact Logo repeat
- If a previous order was done at the "Factory" and is now being done "In-House" a new set-up fee will apply
- If a previous order was done "In-House" and is now being done at the "Factory" a new set-up fee will apply

MINIMUM ORDER QUANTITIES

- In-House minimum order
1 or 2 Colours: 12 dozen
3 or 4 Colours: 48 dozen
5 or 6 Colours: 96 dozen
- Below minimum order, add **\$37.50 (G)** per colour

PRODUCTION TIME

- In-House production time is 5-7 days (unless otherwise indicated in the product description) after artwork approval, and payment is received, provided quantities are available
- For new clients or clients who have not established credit terms, payment is required prior to production; your order will not go into production until payment has been received
- Artwork approvals received after 11:00 am pacific time will be sent to production within 48 hours

RUSH CHARGES

- Only available on In-House products
- Orders requested to be shipped in less than 5 days are considered rush jobs
- Additional charges of **\$2.50 (G)** per dozen or **\$3.13 (G)** per 15-ball pack will apply
- Minimum processing time for rush jobs is 3 business days all order requirements must be completed by 10:00 am pacific time
Day 1 – Purchase order received, proof approval, payment if required by 11:00 am
Day 1 - If order is not received by 11:00 am, processing time is increased by 1 day
Day 2 -Your order will go into production
Day 3 - Your order will ship
- Cure time for golf balls is 5 days

ARTWORK REQUIREMENTS

- Film ready, original vector artwork to be supplied by customer
- We accept artwork in the following formats:
Adobe Illustrator (.AI / .EPS / .PDF) version CS3 or earlier
CorelDraw (.CDR) version 12 or earlier
- Please ensure all text has been converted to curves / outlines
- Vector files are required, if supplying a Bitmap image (.j-peg / .tiff / .bmp) a

minimum resolution of 600 DPI is required. An artwork processing fee of **\$62.50 (g)** per hour (billable in 15 minute increments) will be charged for bitmap artwork that is supplied

- E-mail to: artwork@thatsmyball.com

ART APPROVAL

- Proofs will be faxed or emailed for your approval to the e-mail address or fax number indicated on your purchase order
- Exact Logo re-peat orders do not receive a proof unless requested on your purchase order
- Proof confirmation will be sent within 48 hours or less
- If any changes occur after art has been approved a charge of **\$31.25 (G)** will be added
- That's My Ball provides personalized proof sheets, simply provide us with your logo and we will create your very own personalized proof sheet
- 1 free proof is supplied; all additional proofs / changes will be charged **\$12.50 (G)**
- Customer assumes responsibility for approving correctness of logo, PMS colours, ball type and or product type on the proof sheet

LOGO SIZE

- Please see below for details, we will resize artwork to make it look the best
- The standard imprint position is the side of the ball and will be indicated on your proof sheet
- 1 pole logo is printed on the equator, 2 pole logos are printed on the North and South Pole



COLOUR MATCHING

- Please provide Pantone # with order
- Customer assumes responsibility for supplying correct pantone number and approving the correct pantone number on the TMB supplied proof sheet
- We can match any PMS colour, as close as possible, at no extra charge
- A **\$12.50 (G)** colour change charge will be added for switching colours on production runs

TERMS

- For new clients, payment is required prior to production; your order will not go into production until payment has been received
- After account applications are approved, 2% 15 net 30 day terms will be granted
- We accept Visa, MasterCard, and American Express
- Discounts are not available when paying your account by credit card
- Order value of \$5,000.00 or more (before taxes) require a 50% deposit
- Orders will not be processed if accounts are in arrears

SHIPPING

- All In-House orders are FOB: Surrey, BC, CANADA
- Customer assumes responsibility for orders once it has left our warehouse
- Insurance will be added to shipment upon customers request only
- All packages are labelled with shipping address and TMB packing slip unless otherwise requested on the purchase order

ALL PRICES & AVAILABILITY SUBJECT TO CHANGE WITHOUT NOTICE